# Please read this manual before assembly.

Please save your Receipt for **Warranty Registration and save this Manual for directions on assembly** and operation.

12-volt Rechargeable Battery Powered Ride-on Vehicle



WARNING:

Assembly by an adult.

Adult Assembly Required

(All required tools included!)

©Disney www.disney.com/frozen

neptune<sup>v</sup>

# FROZEN

# Table of Contents

Important Information2	
Safety, Warnings and Cautions	Notes:
Riding Safety4	
Pre-assembly part and Tool identification5	
Battery Charging and Installation6	
Assembly Instructions	
Speed Setting and Ride Your Vehicle9	
Vehicle Care10	
Parts Diagram11	
Troubleshooting	
Limited Warranty14	A THE TAXABLE PARTY OF THE PART
Notes	
Product Registration	
Troduct riegistration	
Important Information	gramma and compared the second of the second
경험 경험 경구 전문을 살아 있다. 이번 경험을 하면 하는 것이 되는 것이 없는 것이 없는 것이 없는 것이 없는 것이 없다.	
• ADULT ASSEMBLY REQUIRED!	
<ul> <li>The battery must be charged for 14 hours before the vehicles first use. To start charging the battery before starting assembly, see</li> </ul>	
Battery Charging and Installation information. See Battery Charging	
instructions on pg. 6 of this manual.	And the state of t
Use of any other 12 Volt battery or charger may damage the vehicle	
and will void the warranty. Please contact Customer Service at	- 1 <u>- 1</u> 1- 1- 1- 1- 1- 1- 1- 1- 1- 1- 1- 1-
1-866-424-0500 for replacement parts.	
Instruct children on safe operation and driving rules before they	
take their first ride:	
<ul> <li>Do not allow more than two riders at a time</li> <li>Sit in th proper position on the vehicle when riding</li> </ul>	
- Always wear shoes when riding the vehicle	가능한 하는 이 경험 있다면 살이 하는데
- Do not allow other children near the vehicle when riding	
- Do not place your hands, feet, or any part of your body,	
clothing, or other articles near moving parts while the vehicle	
is in operation	
<ul> <li>Instruct children to bring the vehicle to a complete stop before</li> </ul>	
switching between forward and reverse.	
Do not overload the vehicle or exceed the maximum weight capacity     of 130 lbs. (59kgs.)	
of 130 lbs.(59kgs) For all questions please contact us at <b>1-866-424-0500</b> .	
• Please read this manual completely for operation and safety	
information before using the toy. Keep these instructions for future	

# Safety

## **Warnings and Cautions**

#### ⚠ WARNING: Electrical Hazard

RISK OF FIRE. Do not bypass. Replace only with the same 30A fuse (on battery pack).

- Only use a Ballard Pacific Resources, Inc.12V lead-acid battery.
- Only use a Ballard Pacific Resources, Inc.12V charger.
- Never modify the electrical system. Changes could cause a fire resulting in serious injury or death, and could also ruin the electrical system.
- Never lift or carry the battery by the wires or connectors. This can damage the battery and possibly cause a fire resulting in serious injury or death, Always use the battery holder to carry it.
- The battery should be handled by adults only. The battery is heavy and contains sulfuric acid (electrolyte).
   Always use the attached battery handle for carrying.
- Children should never be allowed to charge the battery. Charging the battery must be done by adults only. The electricity
  involved in charging the battery could injure a child.
- The motors will get hot, handle carefully.
- Each time you charge the battery check the battery, charger, and their connectors for excessive wear or damage. Do not use
  the charger or the battery if damage or excessive wear is detected until you have replaced the worn or damaged parts.
- Carefully read the safety instructions about the battery.

## ⚠ WARNING:Riding Hazard

To reduce the risk of injury adult supervision is required

- · Never use in roadways or near motor vehicles
- Never use on or near steep inclines or steps
- Never ride near swimming pools or other bodies of water
- Always wear shoes while riding
- Never allow more than 2 riders at one time
- Max weight of 130lbs. (59kgs)

## WARNING: Charger

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

#### **⚠** CAUTION:

- · When fully unassembled, this package contains small parts. Adult assembly is required.
- Use the charger in dry ventilated areas only.

# Safety

# **Rules for Riding Safety**

## ⚠ WARNING: Adult Supervision Required

- Always Teach Safety First.
- While most children can develop the physical skills necessary to operate this vehicle, it is important
  to remember that they do not yet have mature judgment skills. Children should never be allowed to
  ride this vehicle without adult supervision. Before any child rides this vehicle an adult must evaluate
  the child's skill levels and abilities to operate the vehicle safely. Even after instruction hazards are not
  always anticipated or recognized by children. So before any child operates the vehicle teach
  themappropriate safety rules.
- THERE IS NO SUBSTITUTE FOR DIRECT ADULT SUPERVISION.

## ⚠ WARNING:Safe Riding Rules

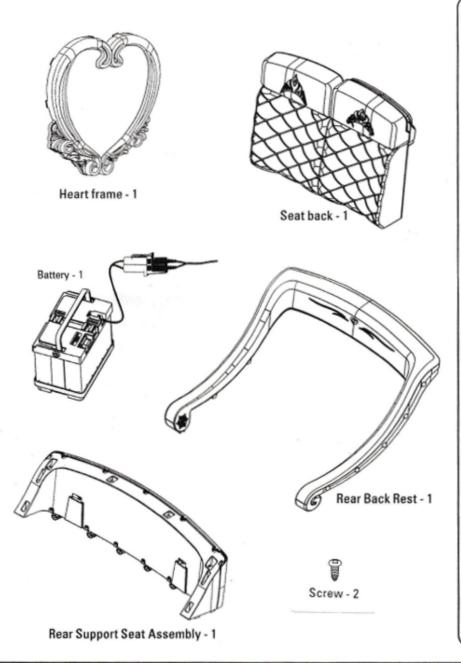
To reduce the risk of injury adult supervision is required

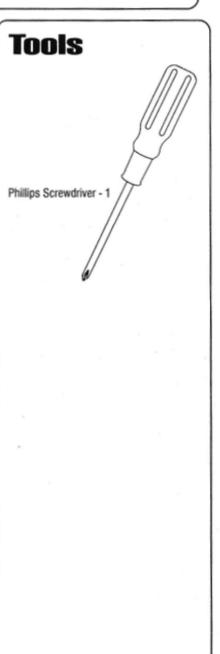
- Always sit only on the seat in the vehicle.
- · Always wear shoes.
- No more than two riders at a time.
- · Do not operate on loose dirt, sand or gravel.
- Do not operate near drop-offs, obstructions, swimming pools or other bodies of water.
- . Do not operate in roadways, on the street or near moving vehicles.
- Do not operate on or near steep inclines or steps. Use on generally level ground only.
- Do not operate in the dark as unexpected obstacles could cause an accident.
- Do not operate on slopes. The vehicle may accelerate or roll backwards at unsafe speeds even if the pedal is released.
- Do not place anything near moving parts such as motors, gears or wheels. Rotating parts can snag hair, fingers, etc. causing serious injury.
- Do not operate near flammable vapors ( such as gasoline, paint thinner, acetone, liquid wax, etc.).
- Electrical components can produce an internal spark when first turned on or off. Using the vehicle near flammable liquids or vapors could cause an explosion or fire resulting in serious injury or death.

# **Parts**

# Pre-assembly Part and Tool Identification

All items on this page are included in this package.





For assistance with your assembly call: 1.866.424.0500 [ree 417.206.0563]

# **Battery**

## **Charging and Installation**

# CAUTION: The battery and charger are not toys. All battery charging must be done by an adult

- The battery must be charged 14 hours before it's first use. The battery must be in the upright position before charging, and be very careful to avoid any contact to both terminals at the same time.
- To disconnect the battery, squeeze the tabs of the connector and pull. Hold the connectors firmly, and do not pull the
  wires.
- Connect the battery charging line with the charger connector, then plug the charger into the wall outlet.
- Make sure to only plug the charger into standard 120V wall outlets. Use only the charger supplied. The charger has the rating: Input 120V AC, 60 Hz, Output 12V DC, 1000mA.
- You must recharge the battery for at least 14 hours after each time you use the toy. Never charge for more than 24 hours
- Disconnect the battery from the charger and then the charger from the wall outlet. Reconnect the battery connector with
  the motor harness connector, and be sure they are locked together. If you are not going to use the toy for a long period of time,
  make sure you recharge the battery at least once a month.
- Never lift or carry the battery by the wires or connector, this can cause damage. Only carry the battery using the provided handle.
   The battery compartment is not a storage area, storing other articles may create a fire hazard.
- Do not charge or store the battery upside down. Charging the battery produces explosive gasses. Make sure to charge
  the battery away from flames, sparks, and lit cigarettes. Always charge in a well ventilating area.

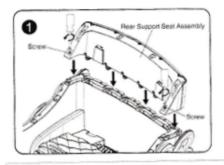
#### Care

- Always charge the battery before storing the vehicle for a long period of time. Make sure to charge the battery at least once a month, even if the toy is not being used.
- Never let the battery run down completely before charging.
- Never leave the battery in a discharged condition. It may ruin it.
- Never store the battery in temperatures above 75 °F (28. 8 °C) or below 10 °F (12. 2 °C).
- Never allow the battery to move freely inside the battery compartment.
- Before each charge examine the battery, charger, and their connectors for excessive wear or damage. If you find damage, do not use the battery or charger until you have replaced the worn or damaged part.
- Make sure to remove an exhausted battery from the toy. Battery leakage and corrosion can damage the toy.

#### Disposal

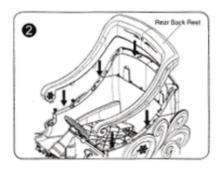
- Your vehicle's battery is a sealed lead-acid battery. You must recycle or dispose of it in an environmentally sound manner.
- Never dispose your battery in the regular, household trash. The incineration, land-filling, or mixing of a sealed lead-acid battery with your household trash is prohibited by law in most areas.
- Make sure to return exhausted batteries to a federal or state approved lead-acid battery recycler or contact Ballard Pacific Resources, Inc. at 1-866-424-0500.
- Always remove exhausted batteries from your toy. Dispose of dead batteries properly; never burn or bury them.
- Contact Customer Service at 1-866-424-0500 for Replacement Battery and Receive Free Shipping with Purchase of Battery.
- To locate a battery service center, contact your local waste management company.
- Do not mix old and new batteries.
- Do not mix alkaline, standard(carbon-zinc) or rechargeable(nickel-cadmium) batteries.

# **Assembly instructions**



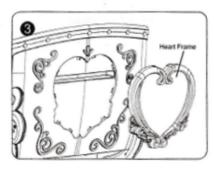
#### Install Rear Support Seat Assembly

Take out rear support seat assembly, make sure the hooks on the rear support seat assembly align with slots on the body and snap into place. You will hear a solid click sound when the rear support seat assembly is correctly installed. Finally tighten the screw with the screwdriver.



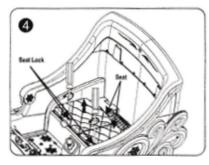
#### Install Rear Back Rest

Take out rear back rest. Make sure the hooks on rear back rest are aligned with slots on body. Press down evenly on rear back rest into body until a solid click sound is heard. Check every hook again after installing to ensure correct installation.



#### Install Heart Frame

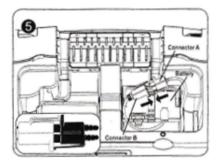
Take out heart frame. Make sure the hooks on the heart frame align with slots on the body and snap into place. You will hear a solid click sound when the heart frame is correctly installed.

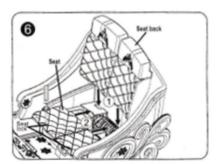


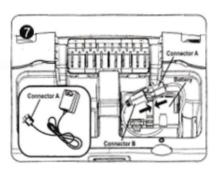
#### Remove Seat

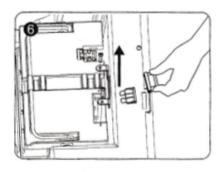
Use the equipped screwdriver to unscrew the two screws on the seat, the seat can then be removed.

## **Battery Instructions**









#### Install Battery Connector

Identify the battery connector and power cable. Align them correctly so the positive and negative connections are lined up and press the connectors together. Do not force the connection, if they don't go together smoothly check your alignment assuring that positive is connecting to positive and negative is to negative.

#### Install Seat

- To install the seat back rest, press the snap joint on the rear of the seat back rest directly into the slot on the body.
- Press the snap joint on bottom of the seat back rest directly into the slot on the body. Install the left and right seat to the body tightly as image show, then tighten the screw with the screwdriver to secure seat.

#### Recharging the Battery

Remove the seat as shown in Diagram 4.

Disconnect the battery connector from the power cable and then connect the battery connector to the charger. If the red battery light is on the battery is charging. If the green light is on the battery is finished recharging. After recharging reconnect the battery connectors A and B.

Reinstall the seat.

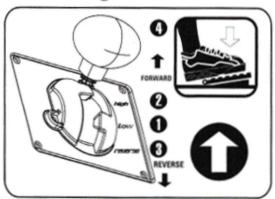
#### Changing fuse

To check the fuse remove the blue fuse baffle and the black cover, then pull the fuse out. Hold the fuse up to see if the metal conductor is broken or melted. It is not always possible to confirm a damaged fuse visually; you may want to install a replacement even if the fuse appears to be good. To replace the fuse remove one of the spares from the top of the battery case and insert it in the location of the old fuse. Replace the blue fuse baffle and the black fuse cover, then reinstall the seat using the supplied screwdriver. Discard the damaged fuse.

# Operation

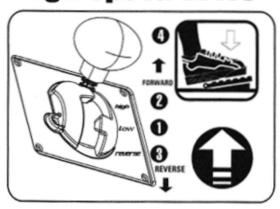
# Speed Settings and ride your vehicle

## **Low Speed Drive**



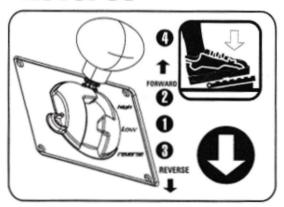
- Make sure the switching box knob is set to the Low position.
- Press down on the foot pedal. The vehicle moves forward at a maximum of 2.5 mph.
- Help your child practice steering to learn how long and how fast to turn the steering wheel when driving forward in low speed.

# **High Speed Drive**



- Make sure the shifting knob is set to the High position.
- Press down on the foot pedal. The vehicle moves forward at a maximum of 5 mph.

### Reverse



Note: To avoid damaging the motors and gears, stop the vehicle before shifting from forward to reverse, or reverse to forward.

- Only after your child is completely comfortable with operating the vehicle in forward mode should you introduce reverse.
- Make sure the shifting knob is set to the Reverse position.
- Press down the foot pedal. The vehicle will go in reverse at a maximum of 2.5 mph.

CAUTION: To avoid damaging your vehicles gearbox when in forward gears, avoid shifting directly into reverse until the vehicle has come to a completely stop.

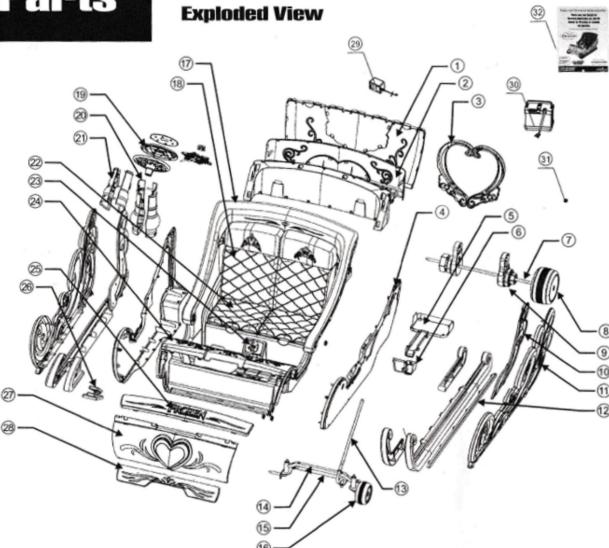
# Maintenance

## **Vehicle Care**

$\square$	check all screws, cap nuts and protective coverings regularly and tighten as required. Check plastic parts on a regular basis for cracks or broken pieces.
	During snow or rainy weather, the vehicle should be stored inside or under a protective cover. Remember to charge the battery at least once per month while your vehicle is not in regular use.
$\square$	Avoid operating the vehicle in wet or snowy conditions and do not spray the vehicle with a hose. Do not wash the vehicle with soap and water. Water or moisture in the motors or electrical switches can cause them to corrode and could cause switch or motor failure.
Ø	Avoid operating the vehicle on sand, loose dirt or gravel. sand, loose dirt or gravel in the motors or electrical switches can cause them to jam and could cause switch or motor failure.
	The vehicle can be wiped down with a soft, dry cloth. For a shiny finish, you can wipe plastic parts with a non-wax furniture polish applied to a soft-cloth. Do not use automotive wax. Do not use soap and water or spray the vehicle with a hose.

# **Parts**

## **Parts Diagram**



NO.	Description
1.	Main Trim
2.	Rear Support Seat Assembly
3.	Heart Frame
4.	Side Inner Board (L/R)
5.	Wire Cover 1
6.	Wire Cover 2
7.	Rear Axle
8.	Rear Wheel
9.	Gearbox
10.	Inner Board For The Side Panels
11.	Side Panels
12.	Rails
13.	Steering Wheel Yoke
14.	Front Frame
15.	Front Wheel Axle
16.	Front Wheel
17.	Rear Back Rest Assembly
18.	Seat Bank Rest Assembly
19.	Steering Wheel Assembly
20.	Steering Wheel Supporter (L/R)
21.	Steering Wheel Cover (L/R)
22.	Seat (L/R)
23.	Shifter Switch
24.	Dash Board Assembly
25.	Front Decoration Assembly
26.	Pedal Switch
27.	Front Plate Assembly
28.	Front Fender Assembly
29.	Charger
30.	Battery
31.	Fuse
32.	Service Manual

For assistance with your assembly call: 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 |

# Troubleshooting Solutions Guide

Problem Vehicle does not move	Possible Cause Circuit breaker tripped	Solution  Circuit breaker may trip and stop the vehicle if it is overloaded or if the driving conditions are too severe. The breaker will automatically reset after approximately 25 seconds, and the vehicle will operate normally. To avoid repeated shut down don't overload the vehicle by exceeding the weight limit of 130lbs. (59kg), or by towing anything behind the vehicle. Don't drive up steep hills or run into objects, which can cause the wheels to stop turning while power is still being supplied to the motor. If breaker continually trips, contact Ballard Pacific Resources, Inc. at 1-865-424-0500.
	Loose wire or connectors	Check all wires and connectors. Make sure that the motor harness connector is plugged in tightly to the battery, and that there are no loose wires around the motor.
	Dead Battery	An old or improperly cared for battery may be dead. If you're not sure whether it is dead or not, contact Ballard Pacific Resources, Inc. at 1-866-424-0500.
		A new battery must be charged for at least 14 hours before using the vehicle for the first time. After that, it must be recharged for at least 14 hours after each use. Never charge longer than 24 hours. Check all connectors, and make sure the charger is plugged into the wall. Make sure the power flow to the wall outlet is on.
		You must have a volt meter in order to tell whether or not a charger is working. If you think there may be a problem with the charger, contact Ballard Pacific Resources, Inc. at 1-866-424-0500.
	Electrical switch damage	When exposed to water or moisture, electrical switches can become corroded, or can jam due to loose dirt, sand or gravel. Call Ballard Pacific Resources, Inc. at 1-886-424-0500 for diagnosis and repair.
Vehicle no longer runs	Loose wire or connectors	Check all wires and connectors. Make sure that the motor harness connector is plugged in tightly to the battery, and that there are no loose wires around the motor.
	Circuit breaker tripped	Circuit breaker may trip and stop the vehicle if it is overloaded or if the driving conditions are too severe. The breaker will automatically reset after approximately 25 seconds, and the vehicle will operate normally. To avoid repeated shut downs, don't overload the vehicle by exceeding the weight limit of 130lbs. (59kg), or by towing anything behind the vehicle. Don't drive up steep hills or run into objects, which can cause the wheels to stop turning while power is still being supplied to the motor. If breaker continually trips, contact Ballard Pacific Resources, Inc. at 1-866-424-0500.
	Fuse Burn	Please refer to "Charging fuse".
SHORT OPERATING TIME (Less than 45minutes to 1 hour)  NOTE: Although the maximum weight	Undercharged Battery	A new battery must be charged for at least 14 hours before using the vehicle for the first time. After that, it must be recharged for at least 14 hours after each use. Never charge longer than 24 hours. Check all connectors, and make sure the charger connector is plugged into the battery. Also check that the charger is plugged into the wall. Make sure the power flow to the wall outlet is on.
capacity is 130 lbs. (59kg), riders 65 lbs and above may significantly reduce the vehicle's run-time per charge.	Overcharged Battery	Never charge the battery longer than 24 hours. If you think the battery maybe damaged due to overcharging, contact Ballard Pacific Resources, Inc. for testing.
	Old battery will not accept full charge	Rechargeable batteries don't last forever, even with proper care. Depending on vehicle use and use conditions, the average battery lasts 1 to 3 years Replace an old with a new Ballard Pacific Resources, Inc. approved 12V battery. Contact Customer Service for Replacement Battery and Receive Free Shipping with Purchase of Battery. Never substitute parts.



# Troubleshooting Solutions Guide

Problem SHORT OPERATING TIME (Less than 45minutes to 1 hour)	Possible Cause Circuit breaker tripped	Circuit breaker may trip and stop the vehicle if it is overloaded or if the driving conditions are too severe. The breaker will automatically reset after approximately 25 seconds, and the vehicle will operate normally. To avoid repeated shut downs, don't overload the vehicle by exceeding the weight limit 130 lbs. (59kg), or by towing anything behind the vehicle. Don't drive up steep hills or run into objects, which can cause the wheels to stop turning while power is still being supplied to the motor. If breaker continually trips, contact Ballard Pacific Resources, Inc. at 1-866-424-0500.	
Vehicle is sluggish	Undercharged battery	A new battery must be charged for at least 14 hours before using the vehicle for the first time. After that, it must be recharged for at least 14 hours after each use. Never charge longer than 24 hours. Check all connectors, and make sure the charger connector is plugged into the battery. Also check that the charger is plugged into the wall. Make sure the power flow to the wall outlet is on.	
	Battery needs charging	Charge the battery for at least 14 hours after each use.	
	Old Battery will not accept a full charge	Rechargeable batteries don't last forever, even with proper care.  Depending on vehicle use and use conditions, the average battery last 1 to 3 years. Contact Customer Service for Replacement Battery and Receive Free Shipping with Purchase of Battery. Never use substitute parts.	
	Vehicle is overloaded	Allow no more than 2 riders at a time, follow the 130lbs. (59 kg) weight capacity, and dont tow anything behind the vehicle.	
	Driving conditions are too extreme	Use only on a generally level ground.	
Only one rear wheel turns	Vehicle is operating in low speed	One rear wheel may spin when both rear wheels are raised off the ground while the vehicle is in low speed, which is not necessarily a problem. Check the drive system by raising the rear wheels off the ground and pressing the accelerator. If only one wheel spins, carefully put your hand on the spinning wheel to slow it down. The other wheel should begin to spin. If it doesn't spin, there may be a problem. Contact Ballard Pacific Resources, Inc. at 1-866-424-0500 for diagnosis and repair.	
Intermittent vehicle operation	Loose wire or connectors Motor or electrical switch damage	Check all wires and connectors to make sure they are tight. Contact Ballard Pacific Resources, Inc. at 1-866-424-0500 for diagnosis and repair.	
When the accelerator is pressed, the vehicle wont run without a push	Loose wire or connectors  Dead spot on motor	Check all wires and connectors to make sure they are tight.  Ballard Pacific Resources, Inc. at 1-866-424-0500 for diagnosis and repair.	
Motor-gearbox makes a loud grinding or clacking noise	Broken gears	Contact Ballard Pacific Resources, Inc. at 1-866-424-0500 for diagnosis and repair.	
Charger gets warm during use	This is normal and should not be a concern.	No action required. If the charger does not get warm during use, it does not mean it isnt working properly.	
Battery makes gurgling or sizzling noise while charging.	Some noise and swelling is normal and should not be a concern.	No action required. If the battery does not make noise while charging, it does not mean it isnt accepting the charge.	



# **Limited Warranty**

# DON'T RETURN YOUR VEHICLE TO THE STORE.

Product needs to be returned in original packaging and unused and as purchased from your retail store and include the following items to validate your limited warranty.

- 1. Two items must be presented:
  - a. YOUR PRODUCT REGISTRATION FORM OR CARD.
  - b. COPY OF YOUR PURCHASE OR SALES RECEIPT.
- 2. Products must be New and Unused.
- 3. Products must be shipped back with Original packing, parts and accessories.

If any part be found missing when return, each part cost (list on Service Manual) should be deducted from the product purchase amount of money.

Ballard Pacific Resources, Inc. offers the following limitations, terms and conditions to the original owner of the Ballard Pacific Resources, Inc. electric Ride-On Toy. Should this Ballard Pacific Resources, Inc. electric Ride-On toy or any part be determined defective by Ballard Pacific Resources, Inc. to be cover by this limited Warranty, it will be repaired or replaced, at Ballard Pacific Resources, Inc. sole option, which will be conclusive and binding. Ballard Pacific Resources, Inc. will pay all labor costs, connected with the repair or replacement of all parts covered under this limited warranty. Under no circumstances does this limited warranty include the cost of travel or shipment to and from any retailer or consumer. Such cost, if any, shall be borne by the original or subsequent owner.

This Ballard Pacific Resources, Inc. electric ride-on toy has not been designed or engineered for ramp riding, jumping, aggressive riding, in severe climates or over severe terrain, riding with heavy loads (over 130lbs or 59kg) or any similar activities. Such uses may damage the Ballard Pacific Resources Inc. electric ride-on toy, that can cause serious injury to the rider and in all cases will void this warranty.

#### 6 Months from the date of the purchase on vehicle

Ballard Pacific Resources, Inc. Electric Ride-On body, display, throttle and throttle assembly, control wiring harness, wiring and wiring harness, motor and associated transmission and all components not directly associated with the 12V battery are warranted from 6 months from data of purchase to The ORIGINAL PURCHASER against any defects in material, manufacturing, and/or workmanship. If there is any evidence of consumer repair the warranty is voided. Any claim of damage under this clause cannot be due to owner abuse or neglect and must first be reported to Ballard Pacific Resources, Inc. Customer Service and a Return Merchandise Authorization (RMA) tag to be issued.

#### 3 Months from the date of the purchase on battery

The battery must be charged for a full 14 hours before the units first use. The 12V battery and battery charger (AC Adaptor) that is included with the original vehicle is warranted to be free from defects in material, parts and/or workmanship, again not due to owner abuse or neglect. If there is evidence of customer repair or use other's battery or charger the warranty is voided. This limited warranty is only valid to the original purchaser and must first be reported to Ballard Pacific Resources, Inc. Customer Service and a Return Merchandise Authorization (RMA) tag be issued.

Wheels are considered a wear and tear item and are only under warranty in the event of manufacturer defect.

Items not covered under warranty terms under any conditions

- 1.Damage due to failure to maintain the battery as accurately described on various product warning stickers and the products owner's manual.
- 2.Damage due to maintenance or the actual damage caused by the lack of maintenance.
- 3.Damage due to improperly assembled products.
- 4.Damage due to climatic or environmental damage, various cleaners and/or chemicals that may result in a damages finish.

This warranty does not cover and is intended to exclude, any liability on the part of Ballard Pacific Resources, Inc. Whether under this warranty or implied by law or indirect or consequential damages for breach of warranty.

This warranty gives you specific legal rights. You may also have other rights that vary from state to state and province to province. In those states that do not allow the exclusion of implied warranties or limitation of incidental or consequential damages, the above limitations or exclusions may not apply to you. This warranty applies to the United States, Canada.

DON'T RETURN YOUR VEHICLE TO THE STORE. Should you require service or assistance with your vehicle during the warranty period, contact our trained technical staff at Ballard Pacific Recources, Inc. 1-866-424-0500.





# Notes

For assistance with your assembly call: 1.866.424.0500 [ree 417.206.0563]

# **Product Registration**

# Note:

Activation of your warranty gives you FREE telephone and online technical service help. Please fill out registration below and immediately mail with your sales receipt to:

410 S. Adele Ave. Joplin, MO 64801

# neptune 1



For a record of your purchase fill in immediately and send to: 410 S. Adele Ave. Joplin, Mo. 64801	neptune <sup>V</sup>	DISNEP	FROZEN
Owners Name:	(PLEASE PRINT)		
Address:	(PLEASE PRINT)		
City:	State:		_ Zip:
Tel:	E-mail:		
Date Purchased:	Place of Purchase:	Walmart	
Model Name:			
Serial Number:			

1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.424.0500 | 1.866.

FROZEN



**Parent and Rider manual** 

STOP!

## DO NOT RETURN TO STORE

This product cannot be returned for a refund after it has been unpacked and used.

Call us Toll-Free
at 1-866-424-0500 or Fax
us at 1-775-248-5155 for
assistance and information
from our
trained technical staff.

CAUTION-CHARGER IS A ELECTRONICALLY OPERATED PRODUCT:
Not recommended for children under 3 years of age. As with all
electric products, precautions should be observed during
handling and use to prevent electric shock.

For assistance with your assembly call: 1.866.424.0500 free 417.206.0563

neptune /