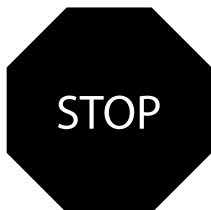
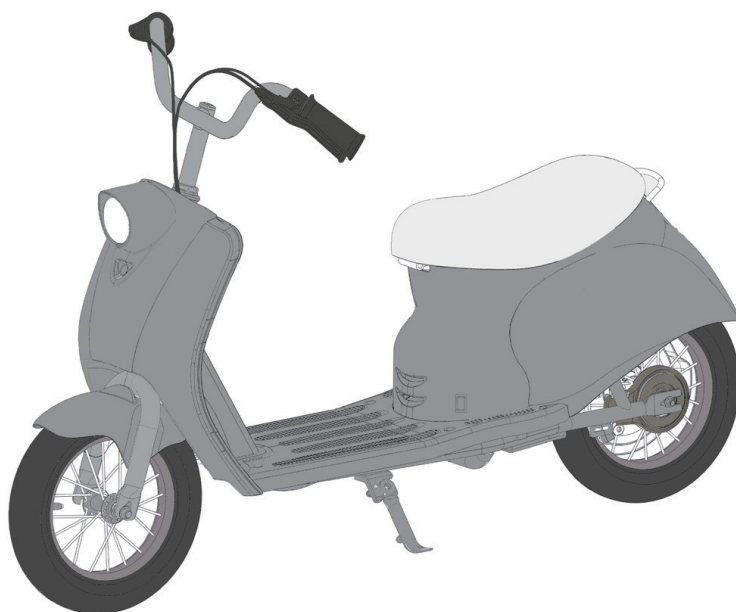




OWNER'S MANUAL

My Little Pony City Scooter

THIS MANUAL CONTAINS IMPORTANT SAFETY, PERFORMANCE AND
MAINTENANCE INFORMATION. READ THE MANUAL BEFORE TAKING YOUR
FIRST RIDE OR ALLOWING YOUR CHILD TO RIDE YOUR NEW ELECTRIC
RIDE-ON TOY. KEEP THE MANUAL HANDY FOR FUTURE REFERENCE.



DO NOT return this item to the store.

Questions or comments?

Email Neptune at jasonrebe@gmail.com

NOTE: Illustrations in this Manual are for reference purposes only and may not reflect the exact appearance of the actual product. Specifications are subject to change without notice.

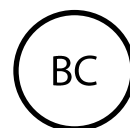


TABLE OF CONTENTS

A Introduction, Safety and Warnings	2
B Before You Begin Assembly	6
C City Scooter Parts	8
D Assembly	9
E Before You Ride and Routine Safety Checks	13
F Detailed Maintenance and Repair	15
G Troubleshooting Guide	21
H Warranty	23

THIS VEHICLE MUST BE ASSEMBLED BY AN ADULT. PLEASE READ THE MANUAL CAREFULLY BEFORE OPERATION.

INTRODUCTION, SAFETY, AND WARNINGS

ABOUT THIS MANUAL: This Manual was written to help you get the most performance, comfort, enjoyment and safety when riding your new electric scooter. It is important for you to understand your new electric scooter. By reading this manual before you or your child go out on your first ride, you will know how to get the most from your new electric scooter. It is also important that your or your child's first ride on your new electric scooter be in a controlled environment, away from cars, obstacles, and other riders.



GENERAL WARNING

Riding an electric scooter can be a dangerous activity, even under the best of circumstances. Proper maintenance of your new scooter is your responsibility and helps reduce the risk of injury. Certain conditions may cause components to fail without fault of the manufacturer. The Scooter can and is intended to move and it is therefore possible to lose control, fall off and/or get into dangerous situations that no amount of care, instruction or expertise can eliminate. If such a thing does occur, you can become seriously injured or die, even when using safety equipment and other safety precautions.

RIDE AT YOUR OWN RISK AND ALWAYS USE COMMON SENSE.

This manual contains many warnings and cautions concerning the consequences of failing to inspect, maintain or properly use your electric scooter. Because any fall can result in serious injury or even death, we do not repeat the warning of possible serious injury or death each time such a possibility is mentioned in this manual or the risk of falling leads to a warning.

ALWAYS USE PROPER SAFETY EQUIPMENT AND RIDING ATTIRE.

Always use appropriate safety equipment, such as a helmet, elbow pads, knee pads, gloves, and wrist guards. A helmet is not only a good idea but may be legally required in your community. To protect yourself or your child, the helmet must meet CPSC,



Always wear appropriate clothing and shoes, including long sleeved shirts and long pants and lace-up or similar shoes with rubber soles. Never ride barefoot or in sandals and make sure that shoelaces or other fasteners are tied and kept away from the wheels and drive system of the scooter.

RIDER USE AND REQUIRED PARENTAL SUPERVISION

RIDERS MUST NOT EXCEED THE WEIGHT LIMIT OF 170 pounds (77kg).

The age grade for the scooter is for ages 13 and older. Just because someone is within the age and weight limitations specified for the scooter, does not mean that his/her size is appropriate to fit or maintain control of the scooter or that he/she is capable of safely operating the scooter. You are the best judge of whether you or your child can safely operate the scooter; this includes determining whether your child is at the appropriate developmental stage for safe use of the scooter. Any rider that is unable to fit comfortably on the scooter should never attempt to ride it. A parent's decision to allow their child to use the scooter should be based on the child's maturity, skill and their ability to follow rules. Keep this scooter away from small children and remember that it is intended for use only by persons who are, at a minimum, able to comfortably and safely operate the scooter.

Children operating the scooter should be supervised by an adult at all times. Parents should ensure that children only use the scooter safely and within their age and physical limits.

This manual contains very important safety information. It is your responsibility to completely review this information and make sure that all riders understand all of the warnings, cautions, instructions and safety topics addressed in this manual and to assure that all riders are able to safely and responsibly use the scooter.

You should periodically review and reinforce all information in this manual with all riders, especially children. You should also regularly inspect and maintain your scooter to insure the safety of all riders. Make sure that your new scooter is properly fitted to any child riding it; that it is in good repair and safe operating condition; that you and your child have gone over the use, operation and safety information in this manual; that you and your child have learned and understand what to do and what not to do with your new scooter, including observing all applicable laws, rules and common sense.

Children should be made aware of all possible riding hazards and correct riding behavior before they ride the scooter! Please explain the following to them as often as necessary.

SAFE RIDING PRACTICES AND WARNINGS

- Check and obey all local laws or regulations which may be in effect in the locations where the electric scooter may be used.
- Always wear a helmet and other safety equipment and appropriate clothing and shoes. Always keep the chin strap on the helmet securely buckled.
- Observe the age and weight limitations on the cover of this manual.

- Children must be supervised by an adult to be safe.
 - Always be alert and ride your scooter defensively. Watch out for obstacles that could catch one of the scooter's wheels or force you to turn suddenly and/or lose control.
- Be careful to avoid pedestrians, persons using other wheeled products (including roller or in-line skates, skateboards, scooters, bikes, etc.), children or animals who may enter your path. Always respect the rights and property of others.
- Do not activate the speed control/throttle on the hand grip unless you are on the scooter and in a safe, outdoor environment that is suitable for riding your electric scooter.
 - Do not attempt or perform any stunts or tricks on the electric scooter. The scooter is not made to withstand abuse from jumping, curb grinding or any other type of misuse or stunting.
 - Do not ride on ramps, half pipes, skateboard parks, or empty swimming pools.
 - Keep both hands on the handlebars at all times.
 - Do not touch the motor or brakes on the scooter when in use or directly after use as these parts can become extremely hot.
 - Never allow more than one person to ride the scooter at one time and never try to tow anything.
 - Do not use near steps, water, or swimming pools.
 - Do not ride in wet weather.
 - Never immerse the scooter in water; electrical and drive components could be damaged by water or create other potentially unsafe conditions.
 - Keep your fingers and other body parts away from the chain, motor, steering system, wheels and all other moving components.
 - Do not ride while using a cell phone or other electronics or while wearing headphones.
 - Never hitch onto another vehicle or let yourself be pulled or pull anyone or anything while riding the scooter.
 - Ride only on smooth, flat, dry surfaces such as pavement or level ground without loose debris, such as sand, leaves, rocks or gravel. Water, mud, ice, bumpy, uneven, slick, or rough surfaces could impair traction and contribute to possible loss of control. Avoid excessive speeds that can occur from downhill rides which could cause loss of control.
 - Do not ride on hills and avoid excessive speed.
 - Avoid sharp turns, bumps, drainage grates, and other obstacles.
 - Do not ride at night or where there is limited visibility.
 - Do not ride indoors or on surfaces that could become damaged such as carpet or flooring.
 - Do not ride on streets, around cars, or in foot or vehicle traffic.
 - Regularly check the scooter and its components. If any parts are broken or worn, do not ride the scooter until you have fixed or replaced the broken or worn parts.
 - Units shall not be operated to perform racing, stunt riding, or other maneuvers, which may cause loss of control, or may cause uncontrolled operator/rider actions or reactions.
 - Do not to allow hands, feet, hair, body parts, clothing, or similar articles to come in contact with moving parts, wheels, or drivetrain, while the engine is running.

Before each cycle of operation, the operator shall perform the pre-operation checks

specified in this manual or by the manufacturer, including:

- That all guards and pads originally supplied by the manufacturer are in proper place and in serviceable condition;
- That the area that the unit is to be operated in is safe and suitable for safe operation;
- That the braking system is functioning properly;
- That all safety labels are in place and understood by everyone, including the rider;
- That any and all axle guards, chain guards, or other covers or guards supplied by the manufacturer are in place and in serviceable condition; and
- That tires/wheels are in good condition, inflated properly (if applicable), and have sufficient tread remaining.
- Operators/riders shall adhere to all manufacturer's recommendations and instructions, as well as comply with all laws and ordinances, including:
- Units without headlights shall be operated only with adequate daylight conditions of visibility, and
- Owners/riders should highlight and make the scooter conspicuous, including the use of lighting, reflectors, and for low-riding units, signal flags on flexible poles.
- Persons with the following conditions shall be cautioned not to operate the scooter:
- Those with heart conditions;
- Pregnant women;
- Persons with head, back, or neck ailments, or prior surgeries to those areas of the body; and
- Persons with any mental or physical conditions that may make them susceptible to injury or impair their physical dexterity or mental capabilities to recognize, understand, and perform all of the safety instructions and to be able to assume the hazards inherent in the use of the scooter.
- Operators/riders always shall use appropriate protective clothing, including but not limited to a helmet, with appropriate certification, and any other equipment recommended by the manufacturer.
- Avoid sharp bumps, drainage grates, and sudden surface changes.

Note: Metal and electrical conductors should not be allowed to contact the charging port, as doing so will result in a short circuit.

PRE-RIDE SAFETY CHECKLIST

- Check to make sure that the brake system is functioning properly.
- Check to make sure that all components are properly secured and are functioning according to the manufacturer's specifications.
- Components must be maintained and repaired and only with the manufacturer's authorized replacement parts. Installation should be performed only by qualified personnel.

USING THE CHARGER

The charger should be examined regularly for damage to the cord, plug, enclosure and other parts. In the event such damage has occurred, the scooter should not be charged until the charger has been repaired by qualified personnel or replaced.

Use only the supplied, recommended charger.

- Always use caution when charging.
- The charger is not a toy and should be operated by an adult.
- Never operate the charger near flammable materials or liquids, and operate the charger in well-ventilated areas.
- Disconnect the charger and unplug it from the scooter when not in use.
- Do not exceed the recommended charging time.
- Always disconnect the charger from the scooter prior to wiping down or cleaning the scooter with any liquid.

FAILURE TO HEED THE WARNINGS LISTED ABOVE INCREASES RISK OF
POTENTIALLY SERIOUS INJURY. USE THE APPROPRIATE CAUTION WHEN RIDING
AND ALWAYS WEAR PROTECTIVE GEAR.

BEFORE YOU BEGIN ASSEMBLY

WARNING

Remove all packing and items from the display box. Make sure that the power switch is turned "OFF" before assembling the scooter.

ESTIMATED ASSEMBLY TIME

You should allow approximately 20 minutes for assembly, not including initial charging time. Initial charging can take approximately 18 hours. (see page 11 for charging information)

Remove contents from box. Remove all the separators that protect the components from damage during shipping. Inspect the contents of the box for scratches in the paint, dents or kinked cables that may have occurred during shipping.

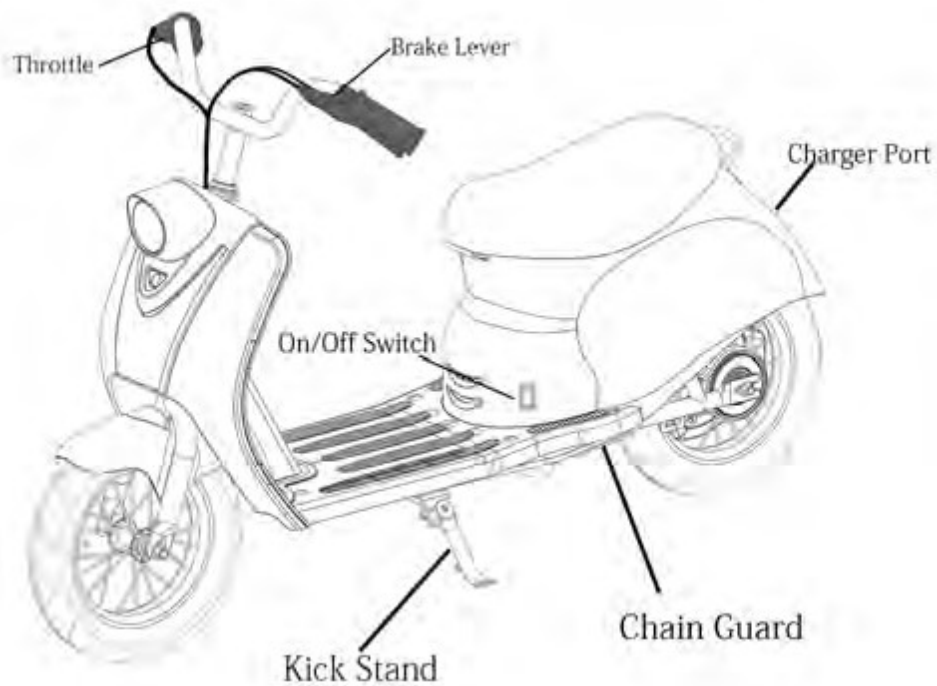
MAKE SURE POWER SWITCH IS TURNED "OFF" BEFORE CONDUCTING ANY
MAINTENANCE PROCEDURES.

Assembly by adult with mechanical experience is strongly recommended.



**WARNING: DO NOT USE NON-ORIGINAL OR
NON-RECOMMENDED PRODUCTS WITH YOUR
ELECTRIC SCOOTER.**

Altering of the original components or the use of non-recommended replacement parts may or may not be compatible with the design and will void the warranty and may cause an unsafe condition resulting in serious injury or death.



Required Tools



6mm Allen Key (included)



8mm and 10mm wrenches (included)
15mm wrench (not included)



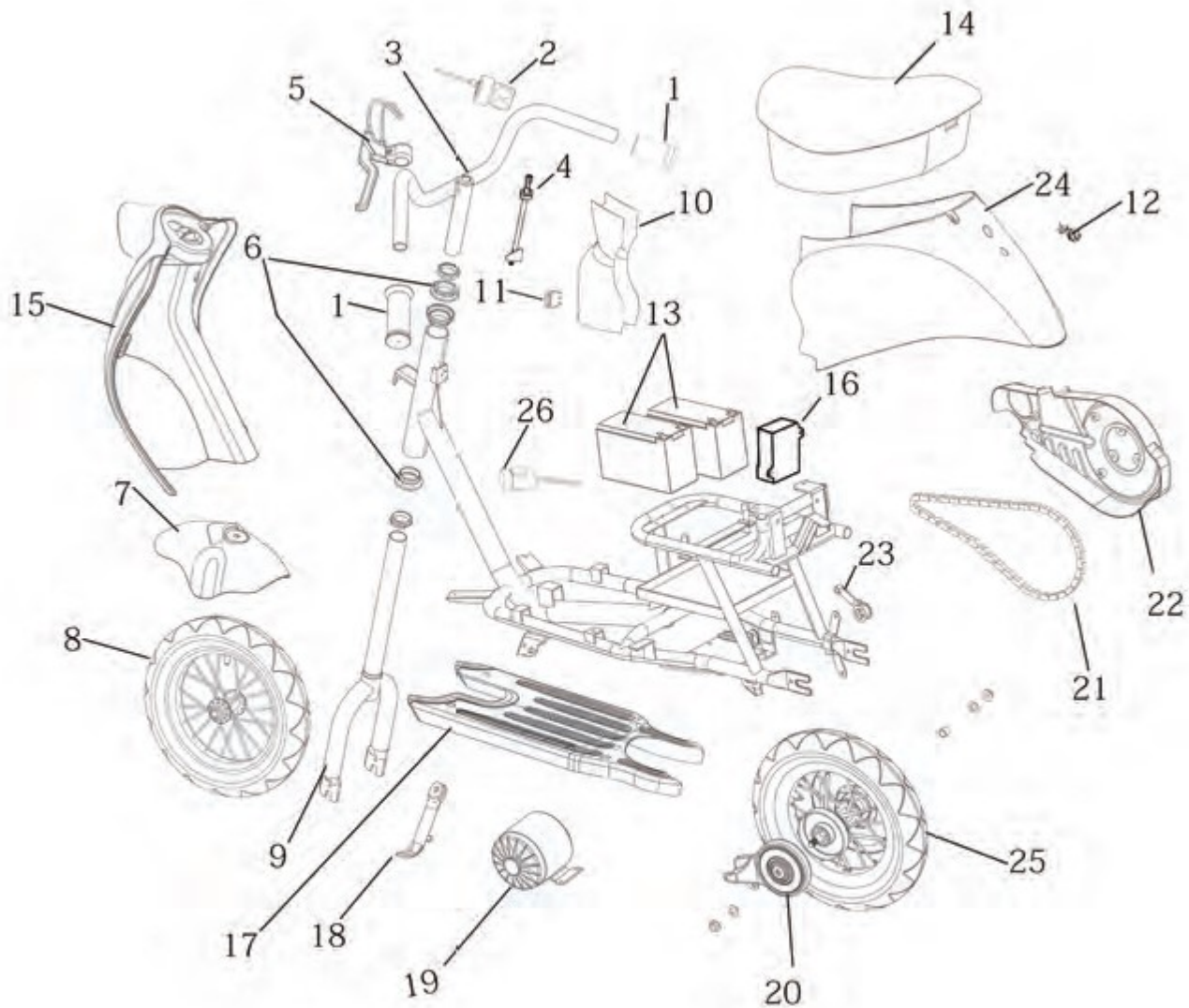
Bicycle style tire pump for
Schrader valve tires with
pressure gauge (not included)



Phillips screwdriver
(not included)

If you experience a problem with this product, or are missing a part, please email us at jasonrebe@gmail.com, rather than return this product to the store. Please identify all parts before assembly and save all packaging material until assembly is complete to ensure that no parts are discarded.

CITY SCOOTER PARTS



1. Handlebar Grip

(Right/Left)

2. Single Speed Twist

Grip Throttle

3. Handlebar

4. 6mm Stem Bolt

with Wedge

5. Brake Lever Assembly

6. Headset

(Upper/Lower)

7. Front Fender

8. Front Wheel Complete

9. Front Fork

10. Front Fork Fairing

11. ON/OFF Switch

12. Charger Port

13. Battery (2x12V/7AH)

14. Seat w/storage

compartment

15. Front Fairing Cover

16. Control Module

17. Footplate

18. Kickstand

19. Motor (24V 250W)

20. Rear Brake

21. Chain

22. Chain Guard

23. Chain Tensioner

24. Rear Seat Fairing

25. Rear Wheel Complete

26. 12A Thermal Fuse

ASSEMBLY

! WARNING Children can be harmed by small parts, sharp edges and sharp points in the vehicle's unassembled state, or by electrical items.

! WARNING In the unassembled state, this package contains small parts.

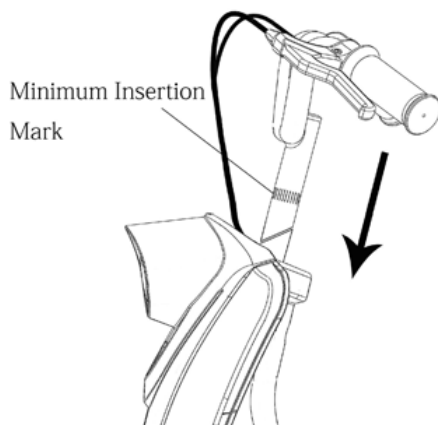
Adult assembly is required, children should not handle parts, or help in assembly of the vehicle.

! WARNING A loose stem bolt can cause a loss of steering control and result in serious injury or death. The stem must be tight enough for the wedge nut to bite into the inner surface of the steer tube.

! WARNING Overtightening the stem bolt or headset assembly may cause damage to the scooter and/or injury to the rider.

Attaching the Handlebars

Tools required: One (1) 6mm Allen wrench.



1. Remove the plastic cap on the stem and insert the handlebar assembly into the top of the steerer tube (which is the top end of the front fork), taking care to ensure that the wedge nut is in the proper position.

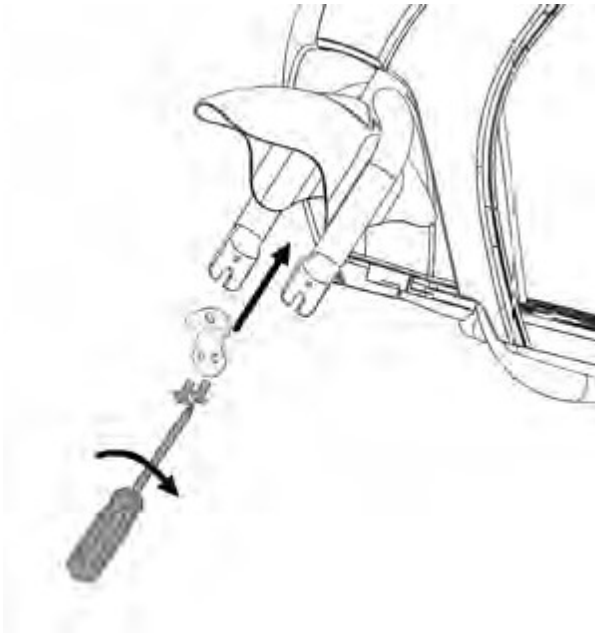
! WARNING The "Minimum Insertion" mark on stem must not be visible above the top of the headset. If the stem is extended beyond this mark, the stem may break or damage the fork's steerer tube, which could cause you to lose control and fall.

2. Tighten down the hexagonal bolt securely with the 6mm Allen key.

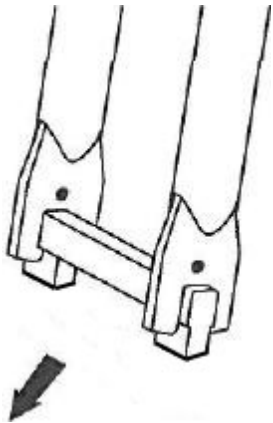
Note:

- Make sure the cable wires are smooth and out of the way before attaching to the handlebar.
- Make sure that the wires to be positioned on the front of the handlebar and the handlebar are facing forward and are vertical to the wheel base.

Attaching the Front Fender to the Front Fork



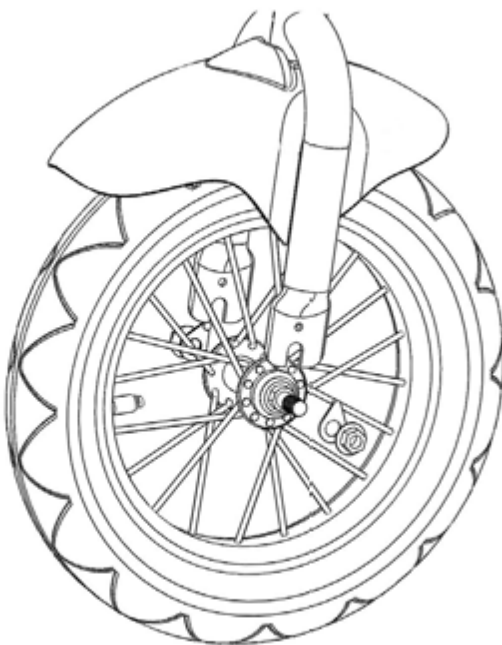
1. Use a Phillips screwdriver to attach and tighten the front fender with the two screws and mounting bracket onto the front fork as shown.



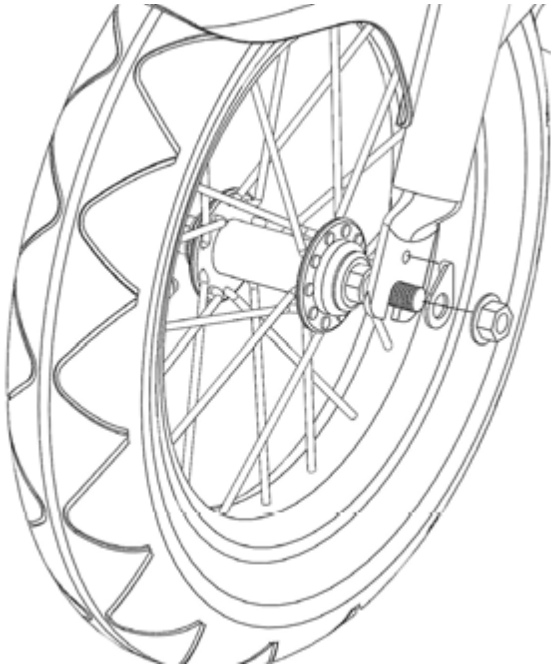
Attaching the Front Wheel

Tools required: Two (2) 15mm wrenches
(not included).

1. Remove the packing material from the front fork.



2. Insert the front wheel into the front fork with the lock washers on the outside of the fork.



3. Insert the tab on the lock washer into the hole on the front fork and tighten the nuts using two 15mm wrenches.

⚠ WARNING Make sure that once the nuts have been tightened, the tabs on the lock washers are securely in the corresponding holes on the front fork.



Inflating the Tires

Tires are inflated before shipping, but they invariably lose some pressure between the point of manufacturing and your purchase.

Using a bicycle style tire pump for a Schrader valve, inflate the tires to the PSI indicated on the sidewall of the tires.

⚠ CAUTION Use of pressurized air supplies such as those found at service stations is not recommended and if not used properly, may cause a tire to blow out. If you do use a service station pump, make sure the pressure gauge is working and then use very short bursts of air to inflate the tire to the correct PSI, taking care to avoid sudden over inflation. If you exceed the recommended PSI, release the excess pressure immediately.

Charging the Battery

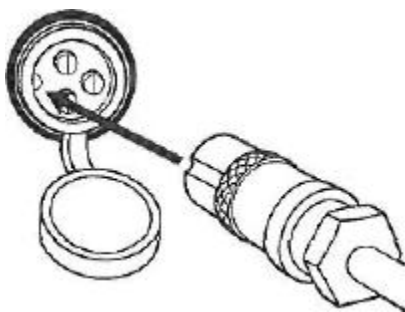
Your City Scooter may not have a fully charged battery. Therefore the battery must be charged prior to use.

Initial charge time: 18 hours, and never charge the battery longer than 30 hours.

- Recharge time: up to 12 hours, and never charge the battery longer than 30 hours.
- Runtime: Up to 30 minutes of continuous ride time
- Average battery life: 250 charge/discharge cycles

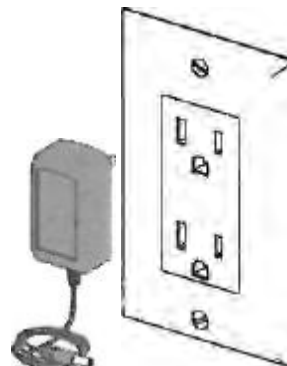


Charger port



1. Turn power OFF before charging. Plug the charger into the charger port on the scooter.

Note: Be sure to properly align the groove on the charger input plug with the corresponding socket on the case; otherwise, no charging action will occur.



2. Plug the charger into a wall outlet. If the lights on charger do not light up, check the power to the outlet. If necessary, try a different outlet.

! WARNING Rechargeable batteries are only to be charged under adult supervision. Always disconnect your scooter from the charger before cleaning with liquid.

! WARNING Charging produces explosive gases. Charge battery in a well ventilated area, away from sparks, flames, smoking and combustibles.

Note: If your charger does not look like the one illustrated, your unit has been supplied with an alternative charger. The specifications and charging procedure would not change. The charger has a small window with one LED or two LEDs to indicate the charge status. Refer to the illustration on the charger unit for the actual “charging” and “charged” status indications for your model charger.

Chargers have built-in overcharge protection to prevent battery from being over-charged.

Charger will get warm during use. This is normal for some chargers and is no cause for concern. If your charger does not get warm during use, it does not mean that it is not working properly.

BEFORE YOU RIDE AND ROUTINE

SAFETY CHECKS

Before you ride always check for the following:

Safety Gear

Always wear proper protective gear such as:

- Approved safety helmet. (Helmet may be legally required by local law or regulation in your area.)
- Elbow pads, knees pads and wrist guards
- Long sleeved shirt, long pants
- Gloves
- Lace up shoes with rubber soles

Brake

Check the brakes for proper function. When lever is squeezed it should slow/stop the rear wheel without excessive effort. When you apply the brake with the throttle on, the brake cut off switch should stop the motor. Make sure that the brakes are not rubbing when the lever is not being squeezed. Do not ride the scooter if the brakes are not functioning properly.

Throttle

Once the power switch is placed in the "ON" position, twist the throttle to engage the motor; the scooter will move. Make sure that before the throttle is twisted you are in an open and safe area to ride, you are balanced on the scooter and have both hands on the handlebar controls.

Tires

Inspect the wheels/tires for excess wear and replace if necessary. Regularly check the front tire pressure and re-inflate as necessary.

Frame, Fork and Components

Always carefully inspect your scooter before you ride. Check for cracks, broken, worn or loose components which should be repaired or replaced before your ride.

Battery

Always make sure the power switch is in the "off" position whenever the scooter is not in use. Never store the product in outdoor conditions, never store it in the rain, and never store the product in freezing or below freezing temperatures. These low temperatures will permanently damage the battery.

WARNING: Always ensure that you are in a safe open area to ride before you engage the throttle. Never twist the throttle without being on the scooter in a balanced, ready to ride position with both hands on the handlebar controls. Failure to follow these instructions may damage your scooter and void your warranty.

WARNING: A scooter that does not work properly can cause you to lose control and fall. Inspect the entire scooter thoroughly before every ride, and do not ride the scooter until any problem has been corrected.

Pre-Ride Checklist

Loose Parts

There should not be any unusual rattles or sounds from loose parts or broken components. If you are not sure, ask an experienced mechanic to check or call customer service.

Brake

Check the brake for proper function. When you squeeze the lever, the brake should provide positive braking action. When you apply the brake with the speed control on, the brake cut-off switch will stop the motor.

Tire Inflation


Periodically inspect the tires for excess wear and replace as needed. Regularly check the tire pressure and inflate as needed.

Safety Gear

Always wear proper protective equipment such as an approved safety helmet. Elbow pads, kneepads, pants and long sleeves are recommended- Always wear shoes, never ride barefooted or in sandals, and keep shoelaces tied and out of the way of the wheels, motor and drive system.

Frame, Fork and Handlebars

Check for cracks or broken connections. Although broken frames are rare, it is possible for an aggressive rider to run into a curb or wall and wreck, bend or break the frame. Get in the habit of inspecting your product regularly.

 **WARNING:** Do not use this product for the first time until you have inflated the tires to the correct PSI and charged the battery for at least 18 hours. Failure to follow these instructions may damage your product and void your warranty.

WARNING

- Turn off power switch when not in use.
- Batteries may become damaged and could no longer accept a charge, if switch is left in the ON position when not in use.
- Fully charge the battery before storage.

Note: Failure to recharge the battery at least once a month may result in a battery that will no longer accept a charge.

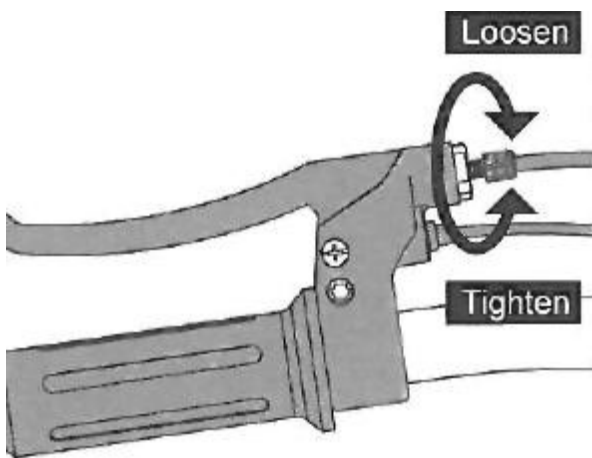
DETAILED MAINTENANCE AND REPAIR

(Turn power "OFF" before conducting any maintenance procedures)

Testing the Brakes

To use the brake, squeeze the lever to increase the pressure on the brake. The brake lever is fitted with a cable adjuster to compensate for cable stretch and/or to fine-tune the lever movement to brake engagement. If brake is not engaging properly, follow instructions for adjusting the brakes.

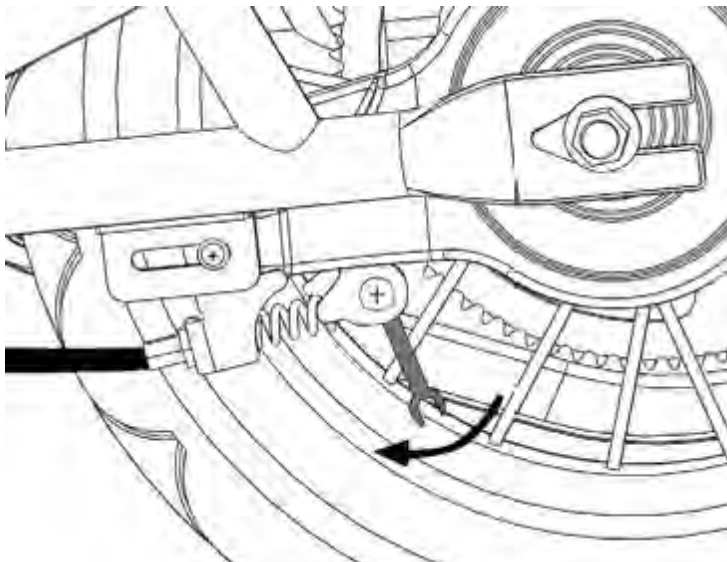
Adjusting the Brakes - Tools required: 10mm wrench



1. To adjust the brake cable tension, turn the adjusting barrel on the brake lever clockwise (to loosen) or counter-clockwise (to tighten). Only turn the adjusting barrel in small increments until the desired adjustment is reached. If the brake continues to need adjustment, proceed to the next step.

Note: Keep brakes properly adjusted and in good working condition at all times. Check to make sure that the brakes are functioning properly after any adjustment and before riding.

2. If the brake cable is still either too tight or too loose, use a 10mm wrench to loosen the brake cable pinch bolt for further adjustment on the cable. Ensure that the 10mm nut is securely tightened after the adjustment is made.



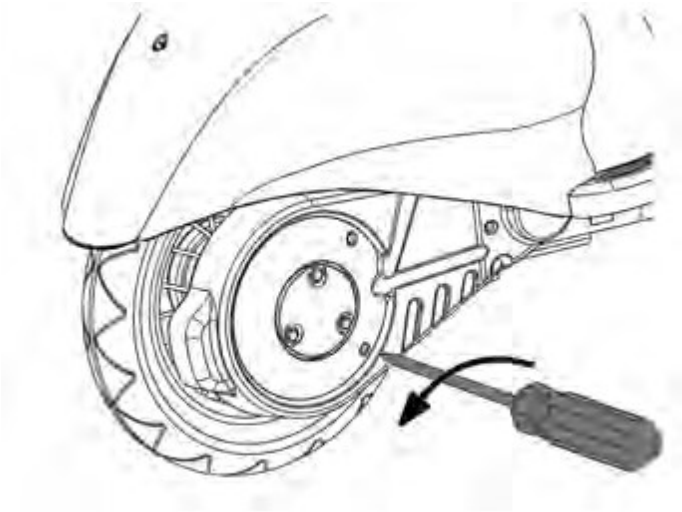
Note: The brake lever contains a safety switch to cut power to the motor when the brake is applied. In an emergency, applying the brake will always stop the product from moving. Do not disable or replace this lever with anything other than a genuine original replacement part.

⚠ WARNING The brake could be capable of skidding the tire and causing the rider to lose control and fall or be thrown from the scooter if not applied correctly. Practice using the brake in an unobstructed, open area to become familiar with its function and until you can make smooth, controlled stops. Avoid skidding to stop as this may cause you to lose control or damage the tire.

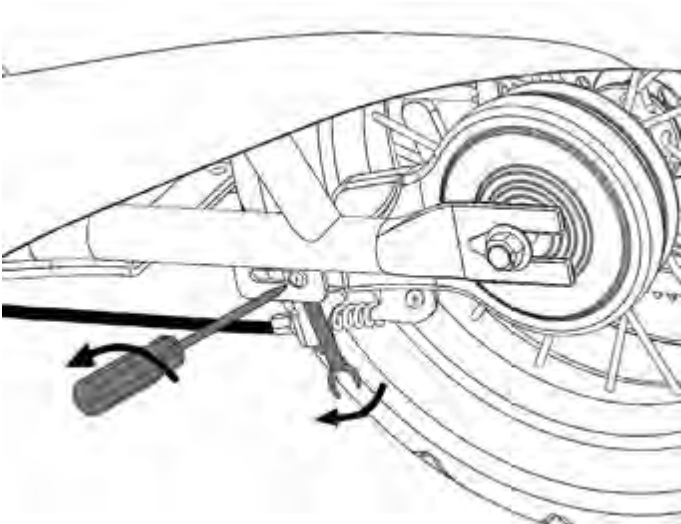
Chain, Chain Tensioner, Rear Brake and Rear

Tire Replacement

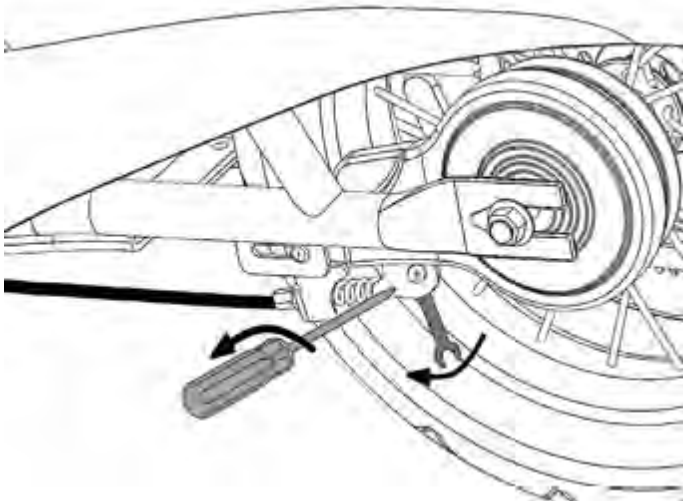
Tools required: Phillips screwdriver, 10mm wrench, 8mm wrench, and two (2) 15mm wrenches.



1. With a Phillips screwdriver, remove the 4 bolts that secure the chain guard. Then remove the chain guard.

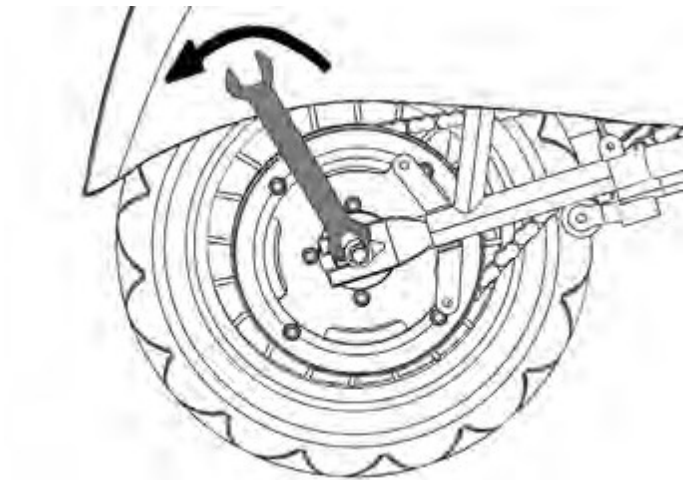


2. Use a Philips Screwdriver and a 8mm wrench to loosen and disconnect the brake housing anchor. (Note: Keep the spacer and washers together).

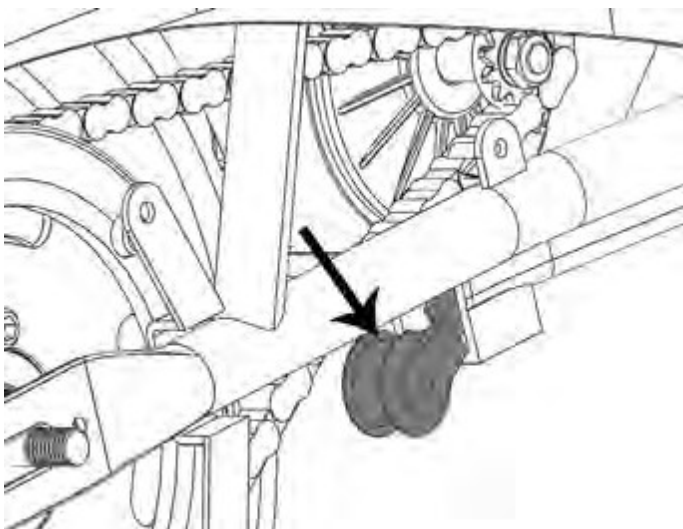


3. With a 10mm wrench, loosen the brake cable anchor and disconnect the cable.

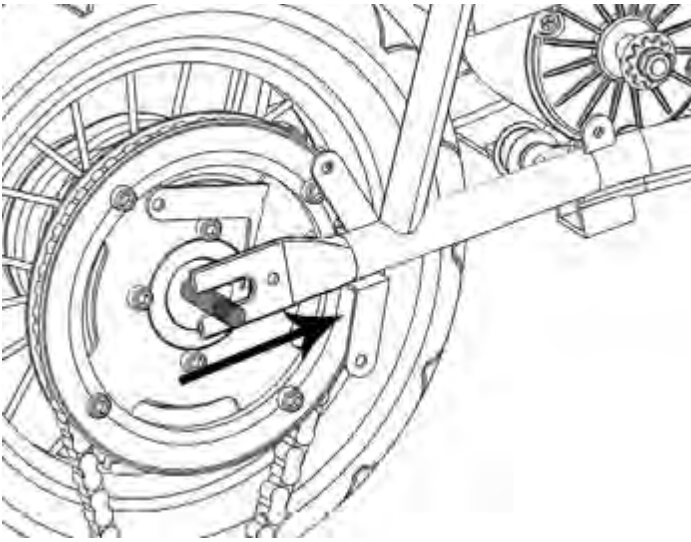
Note: Get all the anchor hardware out of the brake arm hole and keep them together to avoid losing.



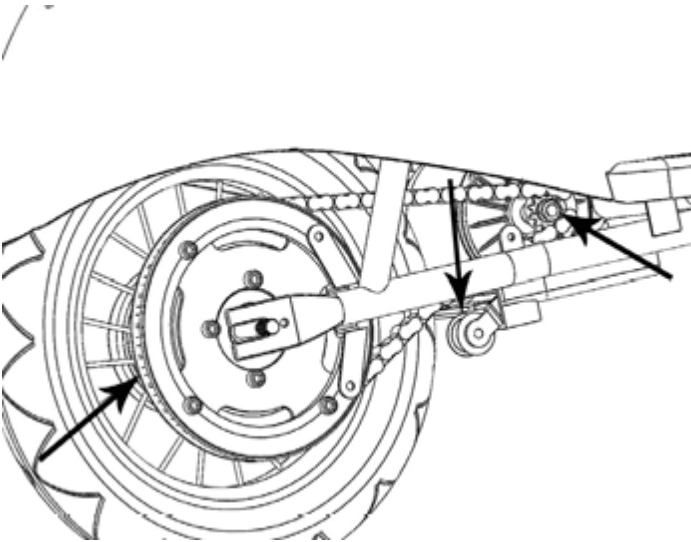
4. Use two 15mm wrenches, to loosen the axle locknuts. (Remove axle locknuts and safety retainer washers from axle and keep them together to avoid losing them).



5. Press the chain tensioner down with your hand so as to get the chain off. Then slide and remove the wheel. (Replace with a new chain, new rear brake or new rear wheel if needed at this time).

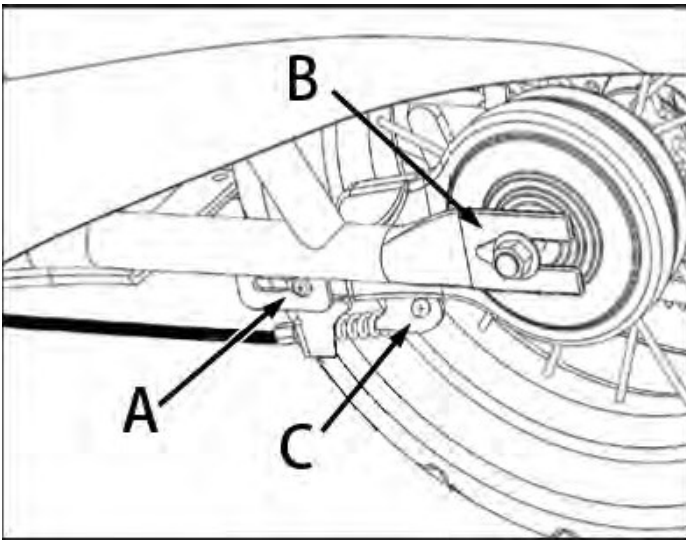


6. Slide the chain onto the chain wheel as shown. Then slide the rear wheel axle into the slots on the rear end of the frame. (Replace with a new chain, new rear brake or a new rear wheel at this time.)



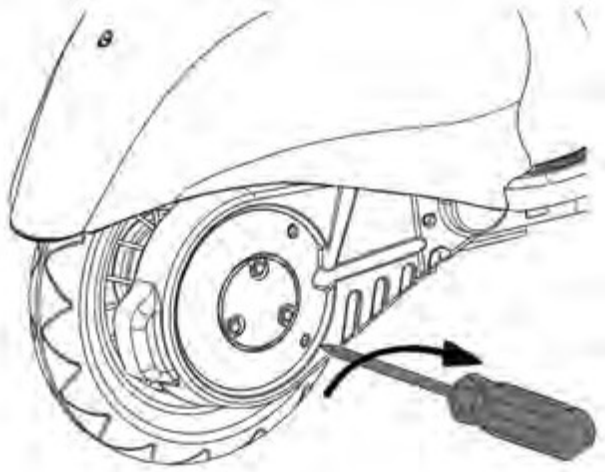
7. Press the chain tensioner and maneuver the chain onto the small sprocket on the motor at front.

Note: The chain tensioner must align and fit against the chain to ensure that the chain will not come loose during usage.



8. Refer to Steps 2-4 and:

- A. Tighten the brake housing anchor;
- B. Tighten the axle locknuts on both sides with 15mm wrenches securely;
- C. Adjust the brake cable and tighten the brake cable anchor securely;



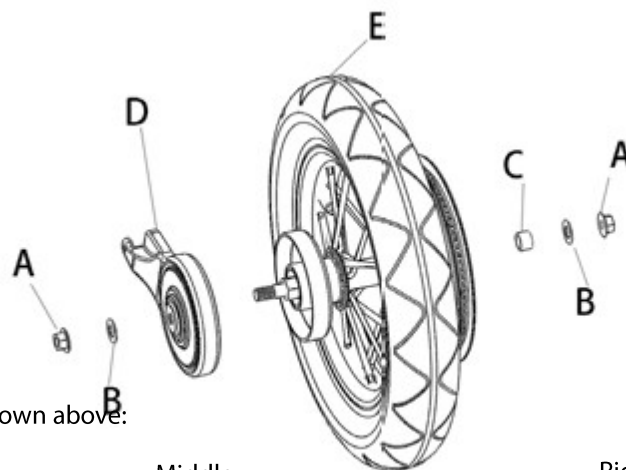
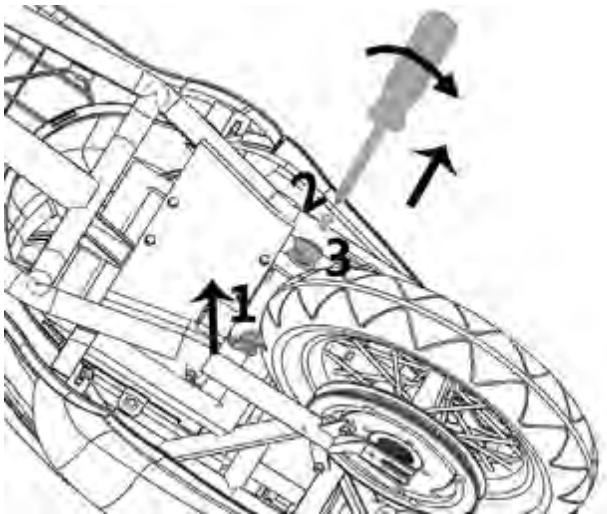
9. Re-attach the chain guard. Test ride and readjust as needed.

Chain Tensioner

Replacement:

Note: Use a Phillips screwdriver to remove the 4 bolts from the chain guard.

1. Lift the chain tensioner arm up.
2. Use the Phillips screwdriver to loosen (counter-clockwise) the bolt on the chain tensioner.
3. Pull out the worn chain tensioner and replace it with a new one.
4. Repeat the steps above in reverse and securely tighten all bolts before finishing.



Note hardware sequence as shown above:

Left Side

D- Rear brake cover

B- Washer

A-15mm locknut

Middle

E- Rear wheel set

(with chain wheel on)

Right Side (Throttle Side)

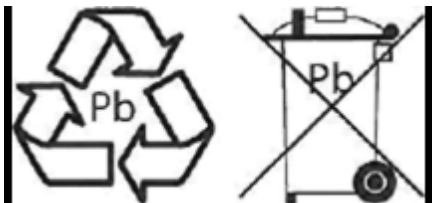
C- (Long) spacer

B- Washer

A- 15mm locknut

BATTERY CARE AND DISPOSAL

Do not store the battery in temperatures above 75° F (23.5° C) or below 32° F (0°C).



INSTRUCTIONS:


Disposal: This product contains sealed lead acid batteries which must be disposed or recycled in an environmentally safe manner. Do not dispose of the batteries in your household trash. Do not dispose of the batteries in a fire, as the battery may explode or leak. The incineration, disposal in landfill and/or placing sealed lead acid batteries with household trash is prohibited by law in most areas. Return exhausted batteries to a state or federal approved lead acid battery recycler or check with your local retailer of vehicle batteries. If you live in Florida or Minnesota, it is prohibited by law to throw away lead-acid batteries in the municipal waste stream.

WARNING

If a battery leak develops, avoid contact with the leaking acid and put the battery in a plastic bag. Refer to the disposal instructions above. If acid comes into contact with skin or eyes, flush with cool water for at least 15 minutes and contact a physician.

Charger

The charger supplied with the scooter should be regularly examined for damage to the cord, plug, enclosure and other parts. And in the event of such damage, the scooter must not be charged until the charger has been repaired or replaced. Only use the supplied battery charger or recommended replacement charger.

 **WARNING** Always disconnect your scooter from the charger before cleaning with any liquid.


Replacement Parts

Most of the common replacement parts are available for purchase online at ycamsh.wixsite.com/neptune.

Customer Service and Repair Help

- Check online at ycamsh.wixsite.com/neptune.
- Email to speak with a customer service representative jasonrebe@gmail.com

7AM TO 5PM Eastern Time.

 **WARNING: DO NOT USE NON-ORIGINAL OR NON-RECOMMENDED PRODUCTS WITH YOUR ELECTRIC SCOOTER.**

Altering of the original components or the use of non-recommended replacement parts may or may not be compatible with the design and will void the warranty and may cause an unsafe condition resulting in serious injury or death.

TROUBLESHOOTING GUIDE

Problem	Possible Cause	Solution
Scooter does not run	Undercharged battery	<p>Charge the battery. A new battery should have been charged for at least 18 hours before using the vehicle for the first time.</p> <p>After first-time use, recharge the battery for at least 12 hours after each use. Never charge the battery longer than 30 hours.</p>
	Loose wires or connectors	<p>Check all connections. Make sure the charger port is plugged into the charging port on the City Scooter and that the charger is plugged into the wall outlet.</p>
Scooter suddenly stops while in use	Tripped thermal fuse	<p>Check all wires and connectors to make sure they are tight.</p> <p>The built-in thermal fuse may "trip" and shut down operation of the City Scooter if the City Scooter is overloaded or the driving conditions too severe. Once a fuse has "tripped", release the throttle and wait 25 seconds before operating the City Scooter again. To avoid repeated automatic shutdowns, do not overload the City Scooter by exceeding the 170 lb maximum weight capacity or by towing anything behind the City Scooter. Do not drive up hills or run into fixed objects, which can cause the wheels to stop spinning while power is still being supplied to the motor.</p>
	Motor or electrical switch damage	<p>Contact Neptune for repair or replacement.</p>
Short run time (less than 15 minutes per charge)	Undercharged battery	<p>Charge the battery- A new battery should have been charged for at least 18 hours before using the product for the first time and up to 12 hours after each subsequent use.</p>
	Tires are not properly inflated	<p>Check all wires and connectors. Make sure the battery connector is tightly plugged into the charger connector and that the charger is plugged into the wall outlet.</p> <p>The tires are inflated when shipped but invariably will lose some pressure between the point of manufacturing and your purchase. Refer to the instructions on page 10.</p>
	Brakes are not adjusted properly	<p>Adjust the brakes pursuant to the instructions on page 15.</p>

Problem	Possible Cause	Solution
Scooter runs sluggishly	Riding conditions are too severe	Use only on solid, flat, clean and dry surfaces such as pavement or level ground.
	Tires are not properly inflated	The tires are inflated when shipped but they in variably will lose some pressure between the point of manufacturing and your purchase. Refer to instructions on page 11.
	Product is overloaded	Make sure you do not overload the product by allowing more than one rider at one time, exceeding the 170 lb. Maximum weight limit, going up a hill or towing objects behind the product.
	Brakes are not adjusted Properly	Adjust the brakes pursuant to the instructions on page 15. Check all wires around the motor and all connectors to make sure they are secure and tight.
Sometimes the scooter doesn't run, but other times it does	Loose wires or connectors	
	Motor or electrical switch damage	Contact Neptune for repair or replacement.
Scooter makes loud noises or grinding sounds	Chain is too dry	Apply a lubricant such as 3 in 1™ or Tri-Flow™ to the chain. Check to see if there is any dust or debris. If there is, gently draw the debris out with a small stick. (Do not use needles or any other metal objects to remove debris, as this could lead to a short circuit.)
Charger is unable to plug into the scooter charging port		

WARRANTY

Limited Warranty

Subject to the following limitations, all electric scooters manufactured for Neptune are warranted to the original purchaser to be free of defects in materials and workmanship for a period of 90 days from the date of purchase.

No other express or implied warranty is given. Neptune will replace without charge those component parts that are determined by Neptune to be defective in materials or manufacture under normal use and service during the warranty period. The original purchaser will be responsible for any and all labor charges connected with the repair or replacement of component parts.

This Limited Warranty does not apply to normal wear and tear, such as to wheels/tires, cables, or other components that wear with use, nor to claimed defects, malfunctions, or failures that result from abuse, neglect, improper assembly, improper maintenance, lack of maintenance, improper storage alteration, modification, collision, crash, or misuse of the Neptune electric scooter.

Neptune does not encourage stunting, trick riding, ramp riding, jumping, aggressive riding, riding on severe terrain, riding in severe climates, riding with heavy loads, commercial activities, or other similar activities; such use is inherently dangerous, can cause serious injury to the rider, and if done, it is with the rider and/or the rider's parent's express and implied assumption of the risk of such use, and Neptune shall not have any responsibility for any resulting break down of the scooter or its components, or for any rider injuries that occur during such use.

Riding an electric scooter can be inherently dangerous such that bodily injury or even death can occur, especially if the rider and/or the rider's parent does not perform the safety and maintenance checks recommended in this manual, if the rider does not wear a helmet, if the rider does not follow all applicable laws and rules, if the rider goes into traffic, rides double, or engages in aggressive, stunt or extreme terrain riding. Parents that allow their children to ride taking such actions will assume their own risk and the risk of injury to their children, and Neptune will not be responsible.

THE PURCHASE OF THIS ELECTRIC SCOOTER WILL CONFIRM THE BUYER'S AGREEMENT THAT NEPTUNE'S LIABILITY UNDER THIS WARRANTY SHALL BE NO GREATER THAN THE AMOUNT OF THE ORIGINAL PURCHASE PRICE AND IN NO EVENT SHALL NEPTUNE BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

This Limited Warranty will be void if the product is ever:

- used in a manner other than for recreation or transportation
- modified in any way
- used as a rental

Neptune does not offer an extended warranty; if you have purchased an extended warranty, it must be honored by the store from which you purchased the scooter or the appropriate party. For your records, keep your original sales receipt with this manual.

SB 1918/Cal. Veh. Code, §§ 406, 407.5

(CALIFORNIA) DISCLOSURE

YOUR INSURANCE POLICIES MAY NOT
PROVIDE COVERAGE FOR ACCIDENTS
INVOLVING THE USE OF THIS SCOOTER/
ELECTRIC VEHICLE. TO DETERMINE IF ANY
COVERAGE IS PROVIDED, YOU SHOULD
CONTACT YOUR INSURANCE COMPANY OR
INSURANCE AGENT.

Cal. Veh. Code, § 407.5 (CALIFORNIA)

DISCLOSURE (IF APPLICABLE)

YOU MAY NOT MODIFY OR ALTER THE
EXHAUST SYSTEM OF THIS SCOOTER
TO CAUSE IT TO AMPLIFY OR CREATE
EXCESSIVE NOISE PER VEHICLE CODE
SECTION 21226, OR TO FAIL TO MEET
APPLICABLE EMISSION REQUIREMENTS
PER VEHICLE CODE 27156.

Neptune
Customer Service
jasonrebe@gmail.com

7AM TO 5PM EASTERN TIME

Please have the following information available when you email:

Model Number: (sample: 8802-03)

Production Date: (sample: 2003.10.10)

Serial Number: (sample: 03TD5899988)

Having this information is required and helps us handle your call more effectively.

DO NOT *return this item to the store.*

Please email Neptune for assistance.



Neptune, LLC.

1617 Bent Oak CT., Kissimmee, FL 34744

Email Toll Free jasonrebe@gmail.com

Monday - Friday 7AM TO 5PM EASTERN TIME

ycamsh.wixsite.com/neptune

©2016 All Rights Reserved

2016 Printed in China

BM034